

POLICIES

CHECK-IN & CHECK-OUT: Check-In time is from **2 PM to 8 PM**. **Check-Out** time is **11 AM**. Failure to arrive on your arrival date will forfeit your deposit and reservation. Late arrivals may contact us to make prior arrangements.

RESERVATION POLICY

- 1. Reservations will require a Visa, Mastercard, Discover or American Express. We must receive confirmation for the cancellation within 72 hours of the reservation date for a refund. Otherwise the card will be charged for the full stay.
- 2. A valid credit card account number must be given in order to guarantee reservation.
- 3. Reserved rooms will be held until 7 AM the following day after expected arrival. At that time the room will be considered vacant and the reservation cancelled without a refund.

CANCELLATION POLICY

- 1. Per night reservations will require a Visa, MC or Discover deposit only if confirmation is received within 72 hours prior to a scheduled arrival date.
- 2. No refunds for early departures or late arrivals.
- 3. Refunds will not be issued due to weather.

Cancellations must be done over the phone - no email cancellations.

PRIVACY POLICY

We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

SECURITY POLICY

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all your personal information, including credit card number, name, and address, so that it cannot be read over the internet.